

## General Conditions of Warranty

### PRODUCT SEGMENTATION

LED products:

For our LED lighting products, we provide 5-3-2 years of warranty, depending on the product as detailed below:

LED products with 5 years warranty:

- All our products in classic construction with injected silicon-based gasket  
*(except for the 870-Inspire Air and the 771-Ventila product families).*
- 870-Farmer, 771-Farmer product families - in case the customer has ordered the products with the extended 5-year warranty
- 790-Xtrude and 793-Multiproof extruded product families
- 792-XSlide extruded product family - in case the customer has ordered the products with the extended 5-year warranty

LED products with 3 years warranty:

- All our products in classic construction with non-aging polyurethane gasket
- 870-Farmer, 771-Farmer product families - in case the customer has ordered the products with a 3-year warranty
- 792-XSlide extruded product family - in case the customer has ordered the products with a 3-year warranty

Our LED products with 2 years warranty:

- We provide a 2-year warranty on the 870-Inspire Air and 771-Ventila product families.

T5/T8 fluorescent tube products:

We provide a 2-year warranty on our luminaires for T5/T8 fluorescent tubes.

Remarks:

Regarding any other products not stated above and/or variations on a product – such as luminaires equipped with emergency battery kit or sensor – the above extended warranty period is not applicable.

In the case of versions other than the above, individual written contract with the client shall be applied.

Date of implementation\*: 01.03.2022 (\*Note: The warranty period must always be checked on the basis of the document in force at the time of the despatch of the product.)